



Modern's Millie

Modern Supply's design consultant + remodeling expert

AC, don't fail me now!

10 tips to keep your AC running

High humidity and 95 degrees make a really bad hair day! It's also a rotten time for your AC to croak. My pal Glenn, Modern Supply's AC techie guru, shared some advice for keepin' that AC a crankin'.

The numero uno thing homeowners can do is change filters every month. Just remember to replace when you pay your electric bill. Ouch, that should jog the ol' brain cells.

Another tip is to watch what you're wackin' with the weedeater so you don't damage lines and clog up the unit with clippings.

Keepin' your unit in top-notch shape is a biggie for max efficiency, longer life, lower energy costs and good indoor air quality. A heating and air unit takes a lickin'. Reputable contractors offer service maintenance agreements with spring and fall check-ups. Here's some of Glenn's suggested check points.

- ◆ Clean the coils of the outdoor condenser and indoor evaporator units
- ◆ Check the refrigerant level
- ◆ Inspect drain pan and condensate drains on indoor and outdoor units
- ◆ Check outdoor fan motor & blades and outdoor blower assembly
- ◆ Check compressor & refrigerant tubing
- ◆ Lubricate moving parts (if applicable)
- ◆ Inspect all electrical controls, wiring and connections
- ◆ Inspect, clean or replace air filters
- ◆ Run a general system test
- ◆ Check ductwork for leaks and other problems

Whew! It's important for folks like me not to go pokin' around in something you're not certified in—for safety! Make sure you stay CAAC (Cool as a cucumber) this summer and contact a certified contractor for your check-up.

Tell 'em Millie sent you. B4N! (bye for now)

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Millie



The office staff at Chancey & Reynolds includes, from left, Marylynn Bostic, receptionist and accounts payable; Neil Rasor, sales; Steve Chancey, company president; Freddie Lawson, service manager; Brad Chancey, sales, and Cliff Chancey, accounting. The company has 45 employees.

One hot company

Chancey & Reynolds: Providing award-winning sales and service

Winning an award for being among the top 10 leaders in your industry throughout North America, Latin America and the Caribbean is a big deal.

Winning that award for the third year in a row is a staggering achievement, but it wasn't beyond the reach of Knoxville's own Chancey & Reynolds.

The prestigious award came recently for the third time from Rheem, one of the world's leading manufacturers of central heating and cooling products. "It is a tremendous honor for us," says Steve Chancey, Chancey & Reynolds president.

Chancey & Reynolds Inc. was founded in 1978 by Chancey and partner Art Reynolds, and soon became a trusted name throughout East Tennessee. The company installs and services Rheem's full line of residential and commercial equipment. Its highly trained service technicians have also won numerous awards.

Chancey says he and Reynolds met while they were students at UT. Both graduated with bachelor of



Steve Chancey, president of Chancey & Reynolds

Modern Supply thinks so highly of Chancey & Reynolds that they use them to service their own Rheem equipment at the corporate offices and showroom on Lovell Road.

science degrees. When they started their business they intended to focus on solar energy panels, but quickly realized they were a bit ahead of the times and changed their focus to HVAC work.

They soon affiliated with another established Knoxville business, Modern Supply, the Rheem distributor for East Tennessee. Chancey & Reynolds is Modern Supply's largest customer for Rheem products. Modern Supply thinks so highly of Chancey &

Reynolds that they use them to service their own Rheem equipment at the corporate offices and showroom on Lovell Road.

"They're good customers and it's been a great relationship," Modern Supply's president and chief operating officer Dottie Ramsey says.

Chancey says his company "is committed to delivering the best products and service in our industry." A large part of that effort is making certain the HVAC units installed

are the right size for the building, whether residential or commercial. The wrong size unit, whether too large or too small, can cause unnecessarily high energy costs.

Chancey is also especially proud of the company's service department. "It is excellent, and we service any kind of equipment, not just Rheem." All employees wear uniforms and drive clearly-marked company vans.

"With residential work, we really strive to make the homeowner comfortable. We try to be very respectful of other people's property and often get compliments on how well we clean up after a job."

The company is expanding into counties south of Knoxville. They are currently restoring an old building in downtown Lenoir City which will have offices designed especially to better serve that area.

But despite the company's continued growth and expansion, Steve Chancey still finds time for community work. The active West Knoxville Rotary Club member recently spearheaded the effort that resulted in the much-celebrated new pavilion at West Hills Park.

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